



# Case to SMS for Dynamics 365

## Keep your Customers in the Loop

Keeping your clients up to date on the progress of your support team is a significant way to retain customer loyalty.

## Case to SMS for Dynamics 365

Using Twilio, Microsoft Flow and Dynamics 365, enCloud9 will deploy a solution to your CRM to automatically deliver a short text message at significant milestones in the customer support process. For example, a text can be delivered when the case is received, upon assignment to support, and upon successful resolution.

enCloud9 will deliver and configure the solution in a single day for a low price.

Contact us today for more details and to get started today



Microsoft Flow

