SMS FOR POWER APPS &DYNAMICS 365

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But first a little bit about us.........

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About enCloud9

- Dynamics 365 Cloud Customer Relationship Management – Silver 2014 - present
- 15 years experience working with small to mid-sized businesses to modernize sales, marketing, and customer service
- Work with companies throughout the US and Canada
- Primary focus is on Cloud-based Dynamics 365 Customer Engagement Platform
- Premier provider of low-cost fixed fee support services for Dynamics 365, Power Apps, and Power Automate
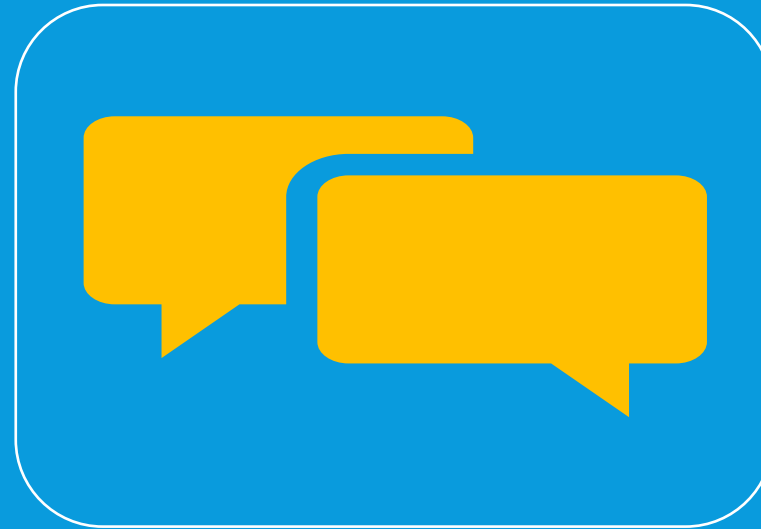
WHY YOU NEED TO TEXT YOUR CUSTOMERS
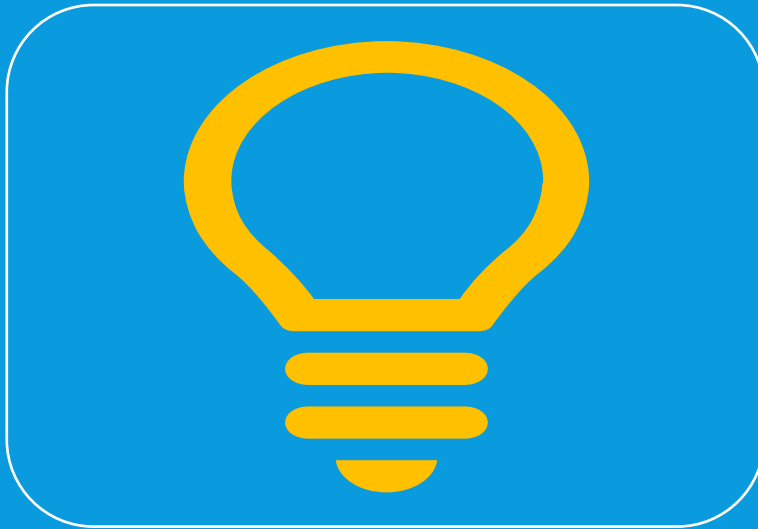
Its 2020

Time to expand your customer communications beyond email!

Customers appreciate text messages for important notifications.

Dynamics 365 needs a simple to use SMS Notification service

Effective SMS Messaging

Keep customers in the loop with concise messages

RESPOND to your customers SMS Messages

Differentiate yourself from competitors

You can provide the best service to your customers, but if the communication is not there – how will they know?

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In case of an emergency – using marketing lists to announce closures etc.

Creating and closing a support case

Letting your best clients know about a special deal for them!

Send SMS to Dynamics 365 **Marketing Lists** for a blast sms messaging campaign

Sending clients a quick news update

Reminder about an appointment or meeting

WHY TEXT YOUR CLIENTS?

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Easily **send** and **receive** sms messages to contacts, leads and accounts from web or mobile D365

SMS records are available on Timeline and can be searched

Send sms from other records as well – Cases, Invoices, Opportunities, Users

Send SMS to Dynamics 365 **Marketing Lists** for a blast sms messaging campaign

Send SMS through workflows, Power Automate flows

Maintain compliance with anti spam laws through opt-out "STOP" and opt-in "START" features

EASY SMS FEATURES

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GETTING STARTED

- **Easy SMS** for Dynamics 365 and Power Apps is coming soon to APPSOURCE
- Simple Flat Pricing of $695 includes installation in your environment
- Twilio Subscription required– Pay as you go subscriptions cost $0.0075 per message - that's 1000 messages for $7.50
- Prerelease pricing for attendees - **$495! Expires June 30, 2020**
- Contact your enCloud9 Sales rep at 1-844-264-0729

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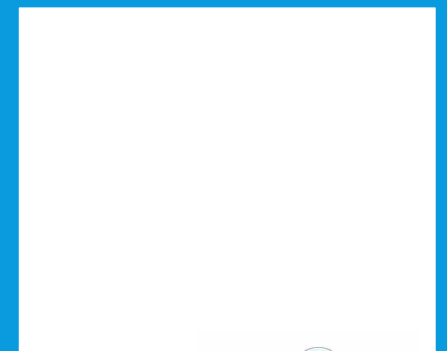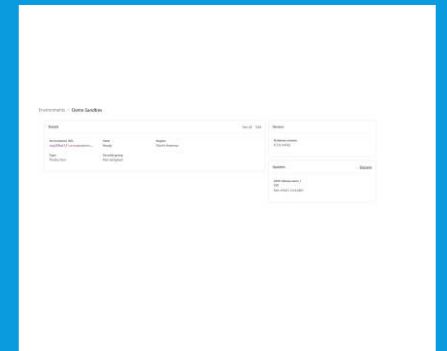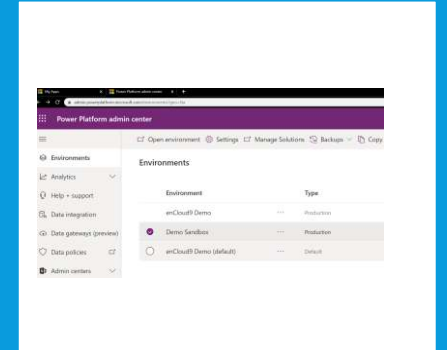
Next steps and resources

- Contact at enCloud9 with any questions
- sales@encloud9.com

- Sign up for our June 19 webinar with our partner iPayments – **Credit Card processing with Dynamics 365 and Power Apps**

Resources

Microsoft Release Notes
https://docs.microsoft.com/en-us/dynamics365/sales-enterprise/project-accurate-revenue-sales-forecasting
Release notes pdf
https://go.microsoft.com/fwlink/?linkid=2116924

enCloud9 Blog Entries

https://www.encloud9.com/blog/eliminate-the-guesswork-with-sales-forecasting-part-1/

https://www.encloud9.com/blog/eliminate-the-guesswork-with-sales-forecasting-part-2/

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