

## enCloud9 Dynamics 365 Pricing and Access Matrix

		Team User	Sales App	Customer Service App	Project Service App	Field Service App	Plan 1	
<b>Monthly Cost</b>		<b>\$10</b>	<b>\$95</b>	<b>\$95</b>	<b>\$95</b>	<b>\$95</b>	<b>\$115</b>	
Web Access	Access	YES	YES	YES	YES	YES	YES	
Mobile App		YES	YES	YES	YES	YES	YES	
Tablet App		YES	YES	YES	YES	YES	YES	
Power Apps		YES	YES	YES	YES	YES	YES	
Custom Entities		Full	Full	Full	Full	Full	Full	
Account	Common Entities	Full	Full	Full	Full	Full	Full	
Contact		Full	Full	Full	Full	Full	Full	
Activities		Full	Full	Full	Full	Full	Full	
Knowledge Base		Full	Full	Full	Full	Full	Full	
Voice of Customer		Read	Full	Full	Full	Full	Full	
Social Engagmeent		Read	Full	Full	Full	Full	Full	
Goals		Read	Full	Full	Full	Full	Full	
Time and Expense Entries		Full	Full	Full	Full	Full	Full	
Leads		Sales	Read	Full	Read	Read	Read	Full
Opportunities			Read	Full	Read	Read	Read	Full
Competitors	Read		Full	Read	Read	Read	Full	
Products	Read		Full	Read	Read	Read	Full	
Marketing Lists	Read		Full	Read	Read	Read	Full	
Marketing Campaigns	Read		Full	Read	Read	Read	Full	
Quotes	Read		Full	Read	Read	Read	Full	
Orders	Read		Full	Read	Read	Read	Full	
Invoices	Read		Full	Read	Read	Read	Full	
Cases	Customer Service	Read	Read	Full	Read	Read	Full	
Voice of Customer		Read	Read	Full	Read	Read	Full	
Unified Service Desk		Read	Read	Full	Read	Read	Full	
Queues		Read	Read	Full	Read	Read	Full	
SLAs		Read	Read	Full	Read	Read	Full	
Entitlements		Read	Read	Full	Read	Read	Full	
Contracts		Read	Read	Full	Read	Read	Full	
Facilities		Read	Read	Full	Read	Read	Full	
Equipment		Read	Read	Full	Read	Read	Full	
Work Order Management	Field Service	Read	Read	Read	Full	Read	Full	
Schedule and Dispatch		Read	Read	Read	Full	Read	Full	
Repair and Return Management		Read	Read	Read	Full	Read	Full	
Inventory		Read	Read	Read	Full	Read	Full	
Customer Assets		Read	Read	Read	Full	Read	Full	
Field Service Invoices		Read	Read	Read	Full	Read	Full	
Field Service Customer Agreements		Read	Read	Read	Full	Read	Full	
Territories, Resources, & Work Hours		Read	Read	Read	Full	Read	Full	
Resources		Read	Read	Read	Full	Read	Full	
Work Hours		Read	Read	Read	Full	Read	Full	
Resources	Read	Read	Read	Full	Read	Full		
Project Management	Project Service	Read	Read	Read	Read	Full	Full	
Project Estimates		Read	Read	Read	Read	Full	Full	
Project Expenses		Read	Read	Read	Read	Full	Full	
Project Contracts		Read	Read	Read	Read	Full	Full	
Project Price Lists		Read	Read	Read	Read	Full	Full	
Project Invoices		Read	Read	Read	Read	Full	Full	
Manage Resources		Read	Read	Read	Read	Full	Full	
Manage Competencies		Read	Read	Read	Read	Full	Full	
Manage Work Orders	Read	Read	Read	Read	Full	Full		